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December 24, 2012

All Directors and Officers of Royal Caribbean Cruises Ltd.  
c/o Richard D. Fain  
Chairman and Chief Executive Officer  
Royal Caribbean Cruises Ltd.  
1050 Caribbean Way  
Miami, FL 33132

Dear Mr. Fain:

It has been 2729 days since our loving son and brother George was murdered on one of your cruise ships, Royal Caribbean's Brilliance of the Seas. After seven and one half years, we still do not know who murdered George on your cruise liner. His murderer(s) remain at large. Your cruise ship, the floating crime scene, continues to hop from port to port carrying happy-go-lucky passengers seemingly unaware of the atrocities that were inflicted upon our son and brother on that very boat.

Because it has been **2729 days** since his murder and there has been no justice for George, we are writing to you personally to put us out of our misery and help us solve George's murder. In order to get some substantive information from Royal Caribbean about George's murder, we agreed to settle all claims against your company in 2010. Although you provided some documentation to us because we released you from liability, as you are aware, there was no "smoking gun" within the materials which solved George's murder. This is quite surprising given that Royal Caribbean controlled the crime scene and had direct access to all cruise passengers and crew members. Royal Caribbean even conducted its own extensive investigation with defense lawyers immediately flown to Europe from Miami. Despite these facts, nothing within the materials provided by Royal Caribbean, which we subsequently gave to the FBI, resulted in arrests of George's murderer(s) or possible co-conspirator(s). **Does Royal Caribbean have information which it did not provide under the terms of its settlement with our family that would finally get justice for George and allow George's soul to rest in peace?**

What changes has Royal Caribbean made in wake of George's loss and the lack of justice surrounding his disappearance? Have you changed your security procedures so that security officers will actually open a cabin door and check on a passenger after receiving numerous reports of fighting within that cabin? Did you replace the piece of overhang where George lied bleeding before entering the sea alive or does it remain painted over? Have you replaced the ship's security video cameras which malfunctioned and were of

such poor quality that they failed to provide any useful information regarding our 26-year-old son and brother's last hours? When the next cruise passenger goes missing, will you call the FBI immediately or only after calling your risk management team in Miami? Next time a cruise passenger is murdered on your ship, will you cordon off a crime scene or will you allow numerous people to traipse through that crime scene taking photos etc. before the FBI has even had time to open a case? Would you turn the ship around and look for a passenger dying in the water after a fight on board one of your cruise ships or leave him there to die alone struggling for breath in the wake of your 90,000 ton vessel? Will the next family of a missing and murdered cruise passenger be tortured for seven and one half years not knowing the details surrounding their loved one's demise?

Our family has spent over \$500,000 on legal fees and private investigative fees in this battle for justice for George. We have pursued litigation in both Miami, Florida and Greenwich Probate Court in Greenwich, Connecticut against Royal Caribbean and George's widow Jennifer Hagel Agne in the hopes of merely answering the question who murdered George. We have appeared on over forty television programs and in numerous newspaper and magazine articles all over the world in our fight to find out what happened to our son and brother on your cruise ship. We have encountered unimaginable obstacles to merely find out who threw our son and brother George into the water from your cruise ship, Mr. Fain. 2729 days of torment and distress to merely find out what every family should have a right to know- who murdered their loved one on your cruise ship.

As you can imagine, the holidays are one of the most difficult times of year for our family. The loss of our son and brother is compounded by the lack of answers and justice for George. The expression "time heals all wounds" does not apply to our family whose wounds do not heal. **We are asking one more time, does Royal Caribbean Cruises have information within its collective memory that will finally bring the murderer(s) of George to justice?** We anxiously await your response.

Sincerely,

George A. Smith III

Maureen T. Smith

Bree J. Smith, Esq.